

PRIVACY POLICY

This Privacy Policy ("Policy") outlines the practices and procedures of TopPartners Global, a registered brand name of CVA Advertisement FZ-LLC ("CVA Advertisement, "we", "us", or "our"), regarding the collection, use, storage and disclosure of personal information provided by users ("you" or "your") when accessing or using our website (www.toppartners.global). We are committed to protecting your privacy and ensuring the security of your personal information. By accessing and using our Website (www.toppartners.global), you consent to the collection and use of your personal information described in this Policy.

1. Information We Collect

1.1 Personal Information

We may collect personal information from you when you visit our Website, create an account, or interact with our services. Personal information may include, but is not limited to, your name, email address, postal address, phone number, username, and payment information. We only collect personal information that is voluntarily provided by you, and you have the right to refuse or withdraw consent at any time.

1.2 Non-Personal Information

In addition to personal information, we may collect non-personal information automatically when you visit our Website. This may include your IP address, browser type, operating system, referring URLs, and other technical information.

2. Use of Collected Information

2.1 Personal Information

We may use your personal information for the following purposes:

- a) Providing and improving our services: To facilitate your use of the Website, process transactions, and respond to your inquiries and requests.
- b) Communication: To send you important notices, updates, and promotional materials related to our services.
- c) Marketing and analytics: To conduct market research, analyse trends, and develop and display content and advertising tailored to your interests.
- d) Compliance: To comply with legal obligations, enforce our terms and conditions, and protect the rights, property, or safety of CVA Advertisement, our users, or others.

2.2 Non-Personal Information

We may use non-personal information for statistical analysis, troubleshooting, and improving the performance and functionality of our Website.

3. Information Sharing and Disclosure

3.1 Service Providers

We may share your personal information with trusted third-party service providers who assist us in operating our Website, conducting our business, or providing services to you. These service providers are obligated to protect your personal information and may only use it for the purposes specified by us.

3.2 Legal Compliance

We may disclose your personal information if required by law or in response to a valid legal request, such as a court order, subpoena, or government investigation.

3.3 Business Transfers

In the event of a merger, acquisition, or sale of all or a portion of our assets, your personal information may be transferred as part of the transaction. We will notify you via email or prominent notice on our Website of any such change in ownership or control of your personal information.

4. Security

We take reasonable measures to protect the security of your personal information. However, no method of transmission over the internet or electronic storage is entirely secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

5. GDPR Compliance

If you are a resident of the European Economic Area (EEA), you have certain rights under the General Data Protection Regulation (GDPR) regarding the personal information that we hold about you. These rights include:

- a) Right to access: You have the right to access the personal information we hold about you and obtain a copy of it.
- b) Right to rectification: You have the right to request correction of any inaccurate personal information we hold about you.
- c) Right to erasure: You have the right to request the deletion of your personal information under certain circumstances.
- d) Right to restrict processing: You have the right to request the restriction of processing your personal information under certain circumstances.
- e) Right to data portability: You have the right to receive a copy of your personal information in a structured, commonly used, and machine-readable format.
- f) Right to object: You have the right to object to the processing of your personal information under certain circumstances, including direct marketing.
- g) Right to withdraw consent: If we rely on your consent to process your personal information, you have the right to withdraw your consent at any time.

To exercise these rights or for any inquiries regarding your personal information, please contact us using the information provided in Section 8 (Contact Us). We will respond to your request within the timeframes required by applicable data protection laws.

6. Third-Party Links

Our Website may contain links to third-party websites or services that are not owned or controlled by CVA Advertisement. This Policy does not apply to the practices of those websites or services. We encourage you to review the privacy policies of any third-party websites or services before providing any personal information.

7. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have collected personal information from a child without parental consent, we will take steps to remove that information from our servers.

8. Contact Us

If you have any questions, concerns, or requests regarding this Policy, our privacy practices, or to exercise your rights under the GDPR, please contact us at info@toppartnersglobal.com.